

# Guide to documents



## Response to Ofwat's draft determination

We submitted our business plan for 2025 to 2030 to Ofwat in October 2023, outlining our investment to improve our services, enhance our environment and increase our support for the most vulnerable.

Ofwat responded with a draft determination on our plan in July 2024. This document includes our response to that determination, as well as updates to our original plan.

## Chapters

These are in this document and summarise our plans in each of Ofwat's key areas.

### Foreword

An overview of our response to Ofwat from our Chair and CEO.

### Technical Executive Summary

A technical summary of our response to Ofwat's Draft Determination on our Business Plan 2025–30.

### 1 Risk and Investability

The financial risks we face and how we intend to manage them to remain attractive to our investors.

### 2 Base Running Costs

The funding needed to maintain and operate our business.

### 3 Retail – Bad Debt and Debt Management

An increased focus on debt management and billing support services.

### 4 Enhancements

Investment and cost efficiencies needed to meet the needs of our customers and the environment.

### 5 Performance Commitments and Outcome Delivery Incentives

A review of performance targets and penalty/reward levels.

### 6 Deliverability

How we're preparing to deliver our plan.

### 7 Financeability

How we'll finance our plan, including a revised view on future bills.

### 8 Data and Assurance

Board assurance statements and an overview of our approach to assurance and compliance.



You can find all our documents on our website

[southernwater.co.uk/about-us/our-plans/business-plan-2025-30/](https://southernwater.co.uk/about-us/our-plans/business-plan-2025-30/)

# Guide to annexes

All our documents can be found [here](#)

Ch.	Code	Title
	<b>SRN-DDR-001</b>	<b>Foreword</b>
	<b>SRN-DDR-002</b>	<b>Technical Executive Summary</b>
<b>1.</b>	<b>SRN-DDR-003</b>	<b>Risk and Investability</b>
	SRN-DDR-011	KPMG Industry Risk Analysis
	SRN-DDR-012	Risk Appendix
<b>2.</b>	<b>SRN-DDR-004</b>	<b>Base Expenditure</b>
	SRN-DDR-013	Regional Wages Cost Adjustment Claim
	SRN-DDR-014	Water Treatment Economies of Scale Cost Adjustment Claim
	SRN-DDR-015	Coastal Population Cost Adjustment Claim
	SRN-DDR-016	Bioresources AAD Cost Adjustment Claim
	SRN-DDR-017	Wastewater Growth Network Reinforcement Cost Adjustment Claim
	SRN-DDR-018	Economic Insight Frontier Shift Report
	SRN-DDR-019	Economic Insight Issues with Ofwat's Approach with Base Cost Assessment
	SRN-DDR-020	Economic Insight Customers Not Paying Twice Report
	SRN-DDR-021	Sustainable Botex Technical Annex
	SRN-DDR-022	Business Rates Cost Evidence Case
	SRN-DDR-023	KPMG Business Rates Evidence Report
	SRN-DDR-024	Environment Agency Changes to Charge Proposal for Water Discharges
	SRN-DDR-025	Energy Cost Evidence Case
	SRN-DDR-026	Real Price Effects Methodology
<b>3.</b>	<b>SRN-DDR-005</b>	<b>Retail – Bad Debt and Debt Management</b>
<b>4.</b>	<b>SRN-DDR-006</b>	<b>Enhancements</b>
Water cases	SRN-DDR-027	Supply Resilience Enhancement Programme Cost Evidence Case
	SRN-DDR-028	Water Resources - Supply Enhancement Cost Evidence Case
	SRN-DDR-029	Water Resources - Demand (Leakage) Enhancement Cost Evidence Case
	SRN-DDR-030	Water Resources - Demand (Water Efficiency) Enhancement Cost Evidence Case
	SRN-DDR-031	Water Resources - Smart Metering Enhancement Cost Evidence Case
	SRN-DDR-032	Water Resources - Strategic Resource Options Enhancement Cost Evidence Case
	SRN-DDR-033	Raw Water Deterioration Enhancement Cost Evidence Case
	SRN-DDR-034	Lead Enhancement Cost Evidence Case

Ch.	Code	Title
Water cases	SRN-DDR-035	Reservoir Safety Enhancement Cost Evidence Case
	SRN-DDR-036	WINEP - Supporting Water Abstraction Enhancement Cost Evidence Case
	SRN-DDR-037	Water Network Resilience and Disinfection Enhancement Cost Evidence Case
	SRN-DDR-038	Network and Information Systems (NIS) Enhancement Cost Evidence Case
Water and wastewater	SRN-DDR-039	Market Based Delivery
	SRN-DDR-040	Security and Emergency Measures Direction (SEMD) Enhancement Cost Evidence Case
Wastewater cases	SRN-DDR-041	Climate Resilience Cost Evidence Case
	SRN-DDR-042	Industrial Emissions Directive (IED) Enhancement Cost Evidence Case
	SRN-DDR-043	WINEP - Nutrients Phosphorus (P) and Nitrogen (N) Schemes Enhancement Cost Evidence Case
	SRN-DDR-044	WINEP - Storm Overflows Enhancement Cost Evidence Case
	SRN-DDR-045	WINEP - Monitoring Enhancement Cost Evidence Case
	SRN-DDR-046	WINEP - Wastewater Investigations Enhancement Cost Evidence Case
	SRN-DDR-047	WINEP - Bioresources Cake Storage Enhancement Cost Evidence Case
	SRN-DDR-048	Wastewater Treatment Growth Enhancement Cost Evidence Case
	SRN-DDR-049	Resilience - Coastal Enhancement Cost Evidence Case
	SRN-DDR-050	Resilience - Infiltration Enhancement Cost Evidence Case
<b>5.</b>	<b>SRN-DDR-007</b>	<b>Performance Commitments and Outcome Delivery Incentives</b>
<b>6.</b>	<b>SRN-DDR-008</b>	<b>Deliverability</b>
	SRN-DDR-051	Delivery Action Plan
	SRN-DDR-052	Price Control Deliverables
<b>7.</b>	<b>SRN-DDR-009</b>	<b>Financeability</b>
	SRN-DDR-053	Financial Resilience Plan
	SRN-DDR-054	Estimating the Cost of Equity for PR24
	SRN-DDR-055	Economic Insight Gearing and Capital Structures Report
	SRN-DDR-056	PR19 Past Performance and Reconciliation
	SRN-DDR-058	Cost of Embedded Debt
	SRN-DDR-059	Estimating the Cost of New Debt
<b>8.</b>	<b>SRN-DDR-010</b>	<b>Data and Assurance</b>
	SRN-DDR-057	Ofwat's Quality and Ambition Assessment (QAA)

Key

Main chapter

Technical annex to main chapter